

ST. LEONARD'S COMMUNITY SERVICES

Function: Planning
Policy: Addendum 6 Sample Qualitative Interview Questions
CMHO Standard(s):
Approved: August 1, 2008 Page 1 of 4

ADDENDUM 6

Sample Qualitative Interview Questions

For Clients

1. **Grand Tour Question** - Tell me about your experience with the program.
2. How does the program compare to other types of counselling or programs you have experienced in the past?
3. What did you feel you learned from being in the program?
4. What did you like most about the program?
5. What things can you observe about yourself that are different now from when you first started the program that you believe is directly related to what you learned in the program?
6. If you were talking to another client that was about to start the program, what would you tell him?
7. How could the program be improved?
8. What are your comments on the length of the program? Just right? Too short? Too long?
9. What do you think about the design of the program?
10. Is there anything else you would like to say about the program that was not covered in these questions?

ST. LEONARD'S COMMUNITY SERVICES

Function: Planning
Policy: Addendum 6 Sample Probes
CMHO Standard(s):
Approved: August 1, 2008

Page 2 of 4

ADDENDUM 6

Sample Probes

1. Can you tell me a bit more about the last time you experienced that or felt that way?
2. Can you give me a specific example of that?
3. Do you personally feel that way?
4. Is that something you have experienced?
5. Can you tell me more?
6. Can you expand on your answer?
7. Can you explain your answer?

Wrap up Questions

1. Do you have anything to add?
2. Is there anything I should have asked?
3. How did the interview feel for you?

ST. LEONARD'S COMMUNITY SERVICES

Function: Planning
Policy: Addendum 6 For Staff/Teachers/Parents
CMHO Standard(s):
Approved: August 2008

Page 3 of 4

ADDENDUM 6 For Staff/Teachers/Parents

1. **Grand Tour Question** - Tell me about your experience with the program.
2. What did you feel the client learned from being in the program?
3. What did you like most about the program?
4. What things can you observe about the client that are different now from when they first started the program that you believe are directly related to what they learned in the program?
5. If you were talking to a client that was about to start the program, what would you tell him/her?
6. How could the program be improved?
7. What are your comments on the length of the program? Just right? Too short? Too long?
8. What do you think about the design of the program?
9. Is there anything else you'd like to say about the program that wasn't covered in these questions?

Sample Probes

1. Can you tell me a bit more about the last time you experienced that or felt that way?
2. Can you give me a specific example of that?
3. Do you personally feel that way?
4. Is that something you have experienced?
5. Can you tell me more?
6. Can you expand on your answer?
7. Can you explain your answer?

ST. LEONARD'S COMMUNITY SERVICES

Function: Planning
Policy: Addendum 6 Sample Probes
CMHO Standard(s):
Approved: August 1, 2008

Page 2 of 4

ADDENDUM 6

Wrap up Questions

1. Do you have anything to add?
2. Is there anything I should have asked?
3. How did the interview feel for you?